

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ COLIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-88-2014.15
Complainant	Shri Fulaji Dahyaji Valand, At & PO : Hirapura, Tabe Alwa, Tal. Kapadwanj, Dist. Kheda.
Respondent	Shri R.M. Patel, Deputy Engineer, Madhya Gujarat Vij Company Ltd., Sub-division Office, KAPADWANJ(REC).
Date of hearing	21.11.2014 at Nadiad Circle Office

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harshaben Chauhan

The complaint dated 20.10.2014 received on 15-11-2014 regarding not releasing Ag Vij connection on merit basis.

On 21.11.2014, the case of the Complainant's Grievance was heard before Consumer Grievance Redressal Forum wherein complainant Shri Fulaji Dahyaji Valand was absent and the respondent Shri R.M. Patel, Deputy Engineer, MGVCL, Sub-division Office, Kapadwanj (REC) appeared on behalf of MGVCL before the Forum.

The brief details of the case are as under:

1. For new Ag. Connection, an application was registered on 01-10-2012.
2. MGVCL had refused to take the test report and related documents.
3. To decide the initial priority, MGVCL had arranged a draw system and his draw number is 126. Vij connection to Draw No. 218 and 238 are already released but though his priority is before that, MGVCL has not released his connection.
4. He requested the Forum to give justice in the matter.

The complainant was absent during the hearing on 21-11-2014.

The respondent contended that initial priority is being maintained as per applications sent to GGRC. Next priority is being kept as per signing of Four Party Agreement (FPA). The complainant had adopted drip irrigation installation (MIS) very late, whereas the applicant at Draw No. 218 and 238 had completed all process till FPA before the complainant. Thus, there is

no question of over-riding the priorities. The details of the process for the complainant as well as two others were submitted as under :

Name of Applicant	Fulabhai Dahyabhai Valand	Chhatrasinh Pratapsinh Parmar	Udaji Bhagwanji Rathod
Village	Alva	Danadara	Vyas Vasna
Date of Regn.	01.10.2012	12.10.2012	06.10.2012
GP No. as per Draw	126	218	238
Case sent to GGRC	23.01.2014	27.01.2014	27.01.2014
FPA Sign Date	16.06.2014	08.09.2014	20.03.2014
Date of FQ issue	11.07.2014	14.10.2014	21.04.2014
Date of payment	31.07.2014	F U P	14.05.2014
Date of release	12.11.2014	- N.A. -	31.08.2014

It is clear that though the case sent to GGRC is before two other counterparts, FPA signed is after Shri Udaji Bhagwanji Rathod, Draw No. 238, whereas another Shri Chhatrasinh Pratapsinh Parmar, Draw No. 218, is still pending and connection is not released. The complainant had paid the estimate on 31-07-2014 and test-report submitted on 10-11-2014. MGVCCL has released the connection on 12-11-2014.

The Forum Members present at the hearing considered contention of the respondent and perused the record and observed that the sequential procedure adopted in all above three cases is as per the norms laid between the MGVCCL and GGRC. No irregularities are noticed. Now the connection is released on 12-11-2014, so the grievances of the complainant stands resolved.

ORDER

The Forum directs the complainant Shri Fulaji Dahyaji Valand At & PO : Hirapura, Tabe Alwa, Tal. Kapadwanj, Dist. Kheda that the Agriculture connection is released by Madhya Gujarat Vij Company Limited on 12-11-2014 is in order.

(Harshaben Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.2.63 Chapter-2 of GERC Notification No.2 of 2011.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>